

SMS Terms of Service

By opting in to receive SMS from **EMA Engineering & Consulting, Inc. (“EMA”)**, you agree to these terms.

Program description & message types

EMA sends informational and transactional messages, including appointment/meeting reminders, account or service notifications, HR/employee communications, incident updates, and support responses.

Frequency & charges

- Message frequency may vary.
- Message and data rates may apply.

Opt-out & help

- Text **STOP** to cancel at any time. You’ll receive a confirmation message.
- Text **HELP** for assistance or contact [itsupport@emaengineer.com] | [903-581-2677].
- Carriers are not liable for delayed or undelivered messages.

Privacy

- See our Privacy Policy at <https://emaengineer.com/documents/EMA-EMPLOYEE-PRIVACY-POLICY-STATEMENT.pdf>
- **SMS consent is not shared with third parties or affiliates.**

Eligibility & responsibility

- You must be the account holder or have permission to enroll.
- You are responsible for keeping your contact details current.

Changes

- We may update these terms; updates will be posted at <https://emaengineer.com/documents/EMA-EMPLOYEE-PRIVACY-POLICY-STATEMENT.pdf>